

# Modernising IT and elevating employee experience with next-gen technology

Empower efficient and protected workforce journeys



Empowering digital workers in the new era of work is a complex and multi-faceted challenge.

**62%** of ITDMs  
feel their job is now faster-paced and harder than ever.

**78%** of workers<sup>1</sup>  
face employee experience and productivity issues due to the resulting IT roadblocks.

To address the myriad operational challenges faced by workforces, particularly in the realm of technology integration and process efficiency, it is crucial to identify opportunities for improvement. To enhance operational effectiveness and foster business growth, here are key approaches to explore:



**Enhance productivity and collaboration securely**



**Ensure seamless setup and deployment**



**Proactively manage IT issues**



**Assure security for distributed fleets**



**Simplify device lifecycle management**



# Enhance productivity and collaboration securely

In a world where work lives online, productivity hinges on IT keeping employees connected to their digital workspaces seamlessly and without a VPN. Secure access from any host, anywhere is imperative to future-proof IT whether these workspaces are workstations, data centres, edge technology, or virtual desktop infrastructure (VDI).



## Advantages

**In an ever-changing business dynamic, creating a seamless, high-performance experience for teams is essential and can deliver benefits such as:**



### Heightened Security

81% of users find relying on VPNs a challenge due to performance issues<sup>2</sup>. Secure PCoIP access to digital workspaces reduces alerts and false positives while lightening the burden on IT teams for endpoint incident analysis and remediation.



### Simplified Management

With a single management interface to manage access and devices from a centralised data centre, IT can eliminate time and resources spent on updates and patches.



### Cost Efficiencies

Consolidating company assets (apps, data, desktops) for real-time remote access saves on equipment, logistics, and support for multiple offices.



### Talent Growth

Recruiting and working with top international talent becomes easier with digital workspaces accessible across borders and regions.



### Business Continuity

Ready access to backup virtual workstations ensures businesses are always ready to address emergency computing needs and disruptions.

## Solution: HP Anyware



**Create ultra-secure digital workspaces powered by HP Anyware**

Built on Engineering Emmy Award-winning technology, HP Anyware future-proofs IT against ever-evolving infrastructure, network, and hybrid workforce needs while keeping people productive with secure, VPN-free access to digital workspaces.



### High-Performance Experience

HP Anyware streams highly interactive desktop displays between virtually any host and end-user device. This ensures a seamless and high-performance experience for teams to interact with their digital workspaces.



### Multi-platform Support

HP Anyware supports multiple platforms including iOS and Android smartphones and tablets. This ensures that users can access their workspaces from a wide range of devices.



### Centralised Administration

HP Anyware provides centralised administration, making it easier for IT departments to manage and monitor remote workstations.



# Ensure seamless setup and deployment

The shift to working from anywhere means IT is no longer just down the hall or even a building away. This shift has necessitated significant adjustments for 90% of IT leaders in their operational approach<sup>3</sup>. Getting devices provisioned for employees wherever they work can be an unreliable, complicated, and inconvenient process - one that often has little visibility for IT.



## Advantages

**Streamlining configuration and deployment with comprehensive solutions that offer users customized, ready-to-use devices, eliminating IT and logistics challenges by offering users customised, ready-to-use devices delivers value through:**



### Reduced High-Touch Deployments

Increase user productivity by avoiding high-touch deployments that consume IT resources and keep them from focusing on other technology projects.



### Optimised Experiences

Enhance the initial user experience with factory-prepared devices, designed to cut down on setup time, boost productivity, and lighten the load on your IT team.



### Simplified Setup for IT

Streamline device configuration with limited IT involvement, resulting in saved time and resources, reduced downtime, and enhanced productivity for your workforce.

## Solution:

### HP Configuration and Deployment

**Exceptional device experiences enabled by end-to-end HP Configuration and Deployment**

HP Configuration and Deployment gets employees up and running quickly, no matter where they work - keeping IT productive in order to keep the workforce at peak performance.



### Dynamic Configuration

Direct control over the configuration process of each new device before it ships allows customisation to fit unique user needs.



### Flexible Deployment

Fast, secure delivery of new devices - PCs, displays, and peripherals - directly to employees' doorsteps ensures Day One productivity with minimal downtime.



### Zero-Touch Setup

All on-site unpacking, installation, and data migration performed by HP, freeing up IT professionals to focus on strategic initiatives.



# Proactively manage IT issues

Modern workplaces, with their 'anywhere, anytime' approach, pose challenges for IT in maintaining device health and user productivity. Limited visibility in distributed environments can lead to disruptions and poor user experiences. With 70% of workers unsure of how to access tech support, predictive analytics becomes crucial<sup>4</sup>. It enables IT to shift from a reactive to a proactive role, enhancing tech support efficiency and fostering a more productive workforce.



## Advantages

**By utilising AI-driven analytics to stay ahead of device issues, IT can prevent disruptions to the business and realise the following benefits:**



### Improved Employee Experience

Easy access to diagnostic tools and user satisfaction tracking keeps IT abreast of employee sentiment, while enabling end-users to troubleshoot and resolve common issues.



### Optimised Fleet Utilisation

Insights and data help IT improve visibility into renewal cycles and assign the right device for each user, ensuring employees have the right devices to excel.



### Lowered TCO

Reduce costs by optimising device performance while tracking and improving multi-vendor device, application and network performance.



### Expanded Worker and IT Efficiency

Make more informed technology investments and expand efficiency by optimising device performance, proactively monitoring and resolving issues, utilising predictive analytics for preemptive action, and managing assets effectively.

## Solution: HP Proactive Insights

**Facilitate predictive resolution of device issues before they happen with HP Proactive Insights**

HP Proactive Insights empowers IT to foresee issues and measure user sentiment, unlocking the ability to move from reactive to proactive management and optimise the employee device experience.



### Proactive Hardware Insights

Impact prediction enabled by proactive monitoring of hard drives, CPU usage, thermal levels, and battery health, with data analysed against a 20+ million device data lake.



### Proactive Application Insights

Diagnosis of performance issues, software errors, blue-screen-of-death crashes, and system usage, while updating drivers and patches to ensure safe security profiles.



### Proactive Employee Insights

Device performance improvement and peace of mind with streamlined feedback capabilities that help optimise the employee experience.



# Assure security for distributed fleets

Distributed work environments and fleet device diversity have made managing and securing devices harder than ever. 97% of remote workers see trusted endpoints as a priority in BYOD<sup>5</sup>, reflecting the importance of enforcing cyber-defense policies across distributed fleets and minimising compliance and security risks.



## Advantages

Through improved control and utilisation of their device fleets, organisations will reap the following benefits:



### Asset Management

Optimise device usage, reduce unnecessary purchases, and get assistance in audit preparation, leading to significant cost savings and improved operational efficiency.



### Device Traceability

Get visibility into lost or stolen devices, enabling swift recovery actions and minimising potential data breaches.



### Data Security

Experience thorough protection against unauthorised data access, safeguarding sensitive information and maintaining the integrity and confidentiality of your business data.



### Financial Risk Management

Reduce the risk of equipment loss, safeguarding your investment in technology assets and minimising potential financial losses.



### Lifecycle Sustainability

Manages devices from deployment to retirement, reissue or recycle, ensuring efficient resource use, minimising waste, reducing environmental impact, optimising total cost of ownership and enhancing device longevity.

## Solution: HP Wolf Trace & Protect



Enable end-to-end protection against device and data loss with HP Wolf Trace & Protect

HP Wolf Trace & Protect provides a complete hardware-enforced solution to locate, lock, and data-wipe devices anywhere, safeguarding business reputations wherever employees go.



### Offline Traceability

Enabled by Wolf Connect, devices can be found, locked, and erased worldwide using cellular and GPS technology in place of internet connectivity – and even when devices are powered down.



### Ease of Management

Centralised on the HP TechPulse cloud platform, alongside other HP fleet management solutions, for operational synergies and efficiencies.



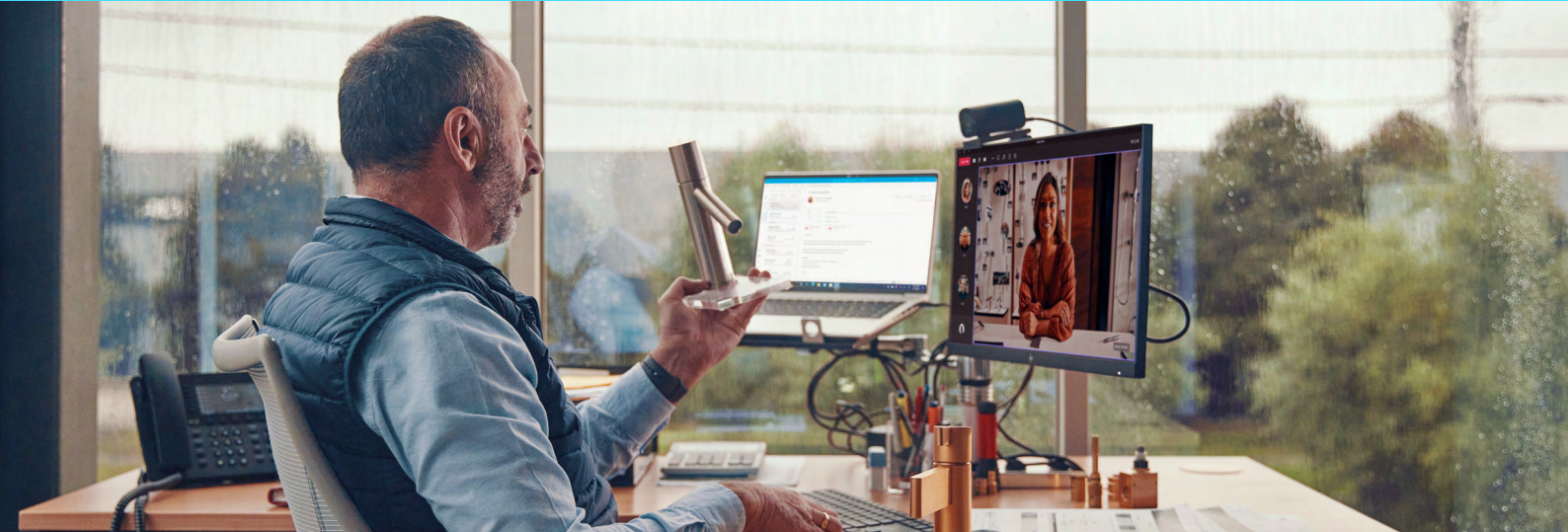
### Proactive Employee Insights

Device performance improvement and peace of mind with streamlined feedback capabilities that help optimise the employee experience.



# Simplify device lifecycle management

IT teams are stretched thin on essential initiatives that drive business transformation. Enabling them to support employee productivity and satisfaction calls for comprehensive, hassle-free solutions that lighten the burden of providing devices, repair services, and tech support - from deployment to disposal. 42% of ITDMs reported improved employee productivity by an average of 24% with a Device as a Service.



## Advantages

Backed by on-demand device provisioning and support services for every stage of the device lifecycle, organisations can:



### Reduce IT Complexity

Spend less time on device deployment and reactive management, and more time on innovating and supporting employees.



### Increase Uptime

Protect employees from workflow disruptions with proactive device repair options ranging from Next Business Day Onsite to Accidental Damage Protection.



### Pre-empt Device Issues

Identify and prevent device problems before they impact the business with analytics-driven monitoring of device health across manufacturers and platforms.



### Streamline IT Budgets

Match IT spend to workforce and resourcing needs for minimised cost of ownership and maximised operational flexibility.

## Solution:

### HP Managed Device Services (DaaS)

#### Optimise IT resource output with HP Managed Device Services (DaaS) for streamlined lifecycle management

HP Managed Device Services (DaaS) combine the right devices, repair services and AI-driven analytics in a simple, as-a-service model and predictable payment option to optimise cash flow, simplifying end-to-end device lifecycle management.



#### Optimal Device Experiences

Match users with devices best suited for their roles and needs, ensuring maximum satisfaction.



#### AI-driven insights

Monitor device health and performance, optimize your IT resources, and gain valuable insights into employee needs with HP TechPulse's AI-driven analytics.



#### Built-in security

Stay ahead of potential risks and reduce the likelihood of endpoint breaches and compliance issues with our built-in security capabilities on HP devices.



#### Flexible plans and payment options

Scale up and down to support your business needs with payment terms tailored for every budget and refresh cycle.

# Transform the way your people excel with ease

HP Workforce Solutions:  
creating the ideal experience  
for your workforce and  
workplace



Positive digital employee experiences are 59% more likely to increase growth<sup>1</sup>. Take charge and create the perfect environment for talent to thrive with an ecosystem of hardware, software and services tailored to your organisation's unique needs.

HP Workforce Solutions achieves this by:



Providing employees with the right device, in the right place, and at the right time



Amplifying IT efficiency and reducing sourcing costs with data-driven analysis



Simplifying the transition of legacy processes and workflows into a digital-first model



Reducing device security risk with seamless integration of security measures



Powering modern workplace with simplified IT device management for streamlined user experience, and secured workflows.

Revitalise your IT operations to unlock your workforce's potential with HP Workforce Solutions that streamline device management and empower your employees.

**CONTACT US** →



1. Fuel employee productivity for growth, at home, in the office and on the go
2. How to Create Secure, Collaborative and Productive Digital Workspaces
3. Bringing zero downtime to anywhere work

4. With HP Proactive Insights, IT knows what's coming
5. Solving the top 3 IT challenges of anywhere work

HP Services are governed by the applicable HP terms and conditions of service provided or indicated to Customer at the time of purchase. Customer may have additional statutory rights according to applicable local laws, and such rights are not in any way affected by the HP terms and conditions of service or the HP Limited Warranty provided with your HP Product.

© Copyright 2024 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein.