

Build a future-ready business with HP Managed Services

Reduce the burden of device management with a single, trusted partner

The demand on IT teams to manage devices, integrate AI, and prioritize security is growing. Keeping pace with technological advancements can lead to inefficiencies and budgets challenges.

Below is an overview of how HP Managed Services can streamline collaboration, print, and PCs with a single, trusted partner.



Get a flexible and agile digital work environment

To prepare for the future and adapt to market shifts, your business needs a strategic approach—and that's where our partnership begins. HP service experts are here to support you by assessing your current IT infrastructure to ensure it aligns with your goals. We will help evaluate if your inventory of PCs, conferencing, print devices, and other equipment meets your needs, and work with your IT team through the necessary steps to map out a future-ready plan. HP Professional Services works with you to align your tech investments with your goals, helping to manage change risks, and implement solutions tailored for your workforce.

Elevate your device management strategy

Professional Services: Define, design and deploy

Our professional Services team work with you to define your optimal workplace experiences aligned to your strategy, cocreate the solution design with you and then the transition and onboard you to your managed service.

Managed Services: Monitor, manage and support

Our Service Experts monitors key metrics in your environment for Collaboration, PC and Print, reactive actions and proactively detect and solve problems to optimize your workplace experience.



Set up the right foundation

To begin optimizing and transforming your setup, it's crucial to leverage services that cater to your organization's specific requirements. With the right IT solutions and provider, your organization can manage risks, optimize performance, and achieve tangible business outcomes.

How can HP Managed Services help?

- **Streamlined IT management:** Free up IT teams to focus on more strategic tasks by leaning on HP Service Experts to manage PCs, printers, and conferencing devices. HP's managed services help you escape the endless cycle of troubleshooting devices and keeps every endpoint secure and up to date.
- **AI-powered insights:** Predictive analytics monitor device health, automatically detecting and requesting service before issues become a problem, allowing employees to stay productive.
- **Intelligent IT optimization:** Optimize IT resources to make the most of your tech investments and improve total cost of ownership (TCO). Get guidance from HP experts on managed solutions that help you meet your organization's needs and reach desired business outcomes.
- **Workforce performance:** Enhance employee experiences with managed solutions that help boost productivity and streamline team collaboration.
- **Flexible work environment:** Proactive device management, cloud-based solutions, and tailored service offerings enable support for both onsite and remote collaboration - helping streamline operations in an ever-evolving environment.
- **Single partner strategy:** Collaborating with a single vendor allows for a holistic view across devices to uncover efficiencies and strategic insights.



Upgrade and transition easily with a trusted partner

HP Managed Services provides offerings to modernize day-to-day device management and lighten the burden on IT teams.

Each aspect of HP's Managed Services is crafted to address different areas of device management and work requirements ensuring proper sync between people and devices:



Managed Collaboration Services: Poly and HP gear deliver exceptional meeting experiences with flexible, reliable, and managed room solutions that ensure every space is ready to support all workstyles at a predictable cost.



Managed Device Services: A flexible-first approach that combines world-class devices and a simple, as-a-service model that can scaled up or down to streamline the use experience, simplify IT device management, and secure workflows.



Managed Print Services: Gain a comprehensive approach integrating services, software, hardware, and supplies to support growth, reduce risk, and unleash productivity.

Managed Services as a catalyst for growth

As your business aims for growth, shifting your focus from merely managing to mastering technology is crucial. With a unified approach supported by a single partner, our team of experts will ensure that your tech ecosystem is up-to-date and prepared for the future.

Assess your current IT ecosystem and evaluate your future needs.

Contact an HP representative to start your assessment or visit hp.com/workforcesolutions



HP's most advanced embedded security features are available on HP Enterprise and HP Managed devices with HP FutureSmart firmware 4.5 or above. Claim based on HP review of 2021 published features of competitive in-class printers. Only HP offers a combination of security features to automatically detect, stop, and recover from attacks with a self-healing reboot, in alignment with NIST SP 800-193 guidelines for device cyber resiliency. For a list of compatible products, visit hp.com/go/PrintersThatProtect. For more information, visit hp.com/go/PrinterSecurityClaims.

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